CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

1. GRANT AWARD NUMBER: DV09091770 & DR09011770

2. DATE OF SITE VIST: 4/22/10 & 4/23/10

3. GRANT PERIOD: 7/1/2009 - 6/30/2010

4. **RECIPIENT/IMPLEMENTING AGENCY:** Building Futures with Women and Children

5. PROJECT DIRECTOR: Elizabeth Varela

PERSONS INTERVIEWED DURING SITE VISIT:

<u>NAME</u>	<u>TITL</u>	<u>.E</u>	AGENCY			
Elizabeth Varela	Executive Director		Building Futures with and Children.	Women		
Dr. Elizabeth Nickels	Program Director				Building Futures with and Children.	Women
Susie Erb	Finance Director		Building Futures with and Children.	Women		
Valerie Alipio-Jocson	Community Education Outreach Coordinator		Building Futures with and Children.	Women		
Katie Hood	Operations Mana	ger	Building Futures with and Children.	Women		
Stacey Carlotta	Shelter Manager		Building Futures with and Children.	Women		
Caitlin Billings	DV Services Mar	nager	Building Futures with and Children.	Women		
Signature of Program Specialist	Date	Signature of	Section Chief	Date		
Signature of Project Representat	tive Date					

ADMINISTRATIVE REVIEW	<u>YES</u>	NO	<u>N/A</u>
1. OPERATIONAL DOCUMENTS			
 Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 			
Comments:			
2. FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZ AMERICAN INDIAN ORGANIZATIONS ONLY	ATION	(CBO	<u>) &</u>
 Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does not apply to state, city, or county units of government. 	\boxtimes		
 Does the certificate show: Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 			
Comments: Reviewed the current Fidelity Bond and noticed that the Grant Awar Dishonesty, Form A is missing, and the address for Cal EMA is incorrect. A corr			
3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section	<u>2153)</u>		
• Does the project have their CEQA documentation on file?	\boxtimes		
Comments: Obtained a copy from the project to be placed in their Cal EMA Ma	ster file	at Head	lquarters
4. PROOF OF AUTHORITY (R.H. Section 1350)			
 Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy 	\boxtimes		
Comments:			

5	MINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
٥.	ORGANIZATIONAL CHART			
•	Review the organizational chart. Are all budgeted positions identified?			
	mments: Outreach Manager position is vacant as of 11/09 and the Parenting of 9/09.	Educator	positio	on is vacar
_				
6.	Cal EMA MODIFICATION (Cal EMA 2-223)			
•	Review the purpose/preparation of Grant Award Modification (Cal EMA 2-223). [R. H. Section 7500] (Instruct the project staff on the procedure to obtain the most recent forms from Cal EMA			
	website.)			
	A modification is needed for the following:			
	Observation less representations			
	o Change in key personnel			
	Adding/changing additional signersChange goals/objectives, or activities			
	Change goals/objectives, or activitiesAddress change			
	Other			
ີດ	mments:			
7.	PERSONNEL POLICIES			
•	Does the project staff have access to written personnel policies as required? [R. H. Section 2130]			
•	Do policies include:	_	_	_
	o Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and			
	current job duties/descriptions	\square		
	o A current Drug Free Workplace policy statement on file		Ш	
	signed by the employee? [R. H. Section 2152] • Work hours	\square		
	 Work hours Compensation rates		H	H
	•	\sqsubseteq		ш
	Overtime	$ \times $		
•	Overtime Did the Board approve the agency's current personnel policy?			
•	 Overtime Did the Board approve the agency's current personnel policy? 			
		proval of	the Bo	pard
reg	Did the Board approve the agency's current personnel policy? mments: A corrective action is necessary due to the project not having the ap	proval of	the Bo	oard
reg	Did the Board approve the agency's current personnel policy? mments: A corrective action is necessary due to the project not having the ap arding the most current personnel policy. FUNCTIONAL TIMESHEETS	_	the Bo	oard
reg	Did the Board approve the agency's current personnel policy? mments: A corrective action is necessary due to the project not having the aparding the most current personnel policy. FUNCTIONAL TIMESHEETS Does the project use functional timesheets for each grant funded	oproval of	the Bo	oard
reg	Did the Board approve the agency's current personnel policy? mments: A corrective action is necessary due to the project not having the aparding the most current personnel policy. FUNCTIONAL TIMESHEETS Does the project use functional timesheets for each grant funded position less than 1 FTE? OR Time Study Allocation plan updated	_	the Bo	oard
eg	Did the Board approve the agency's current personnel policy? mments: A corrective action is necessary due to the project not having the aparding the most current personnel policy. FUNCTIONAL TIMESHEETS Does the project use functional timesheets for each grant funded	_	the Bo	oard

ADMINISTRATIVE REVIEW	YES	NO	N/A	
staff and supervisor)	110	110	<u> </u>	
Comments:				
9. DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER				
• Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction?				
 Name of individual who approves purchases. Elizabeth Varela approves all purchases and Elizabeth Nickels is authorized to approve in Liz Varela's absence or emergency situation. 				
 Name of individual who writes checks. Sue Erb 				
Name of individual(s) who signs checks. Elizabeth Varela but has Elizabeth Nickels sign in her absence				
or in an emergency situation. If a check is made specifically to them then they cross sign to avoid impropriety.				
Comments:				
10. SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]				
• Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?				
 Does the project maintain an accurate inventory log of equipment purchased with grant funds? 	\boxtimes			
Comments: The project uses QuickBooks. The project has made no major equip	pment pu	rchases	s with gra	ınt
funds during the 09/10 fiscal year.				
11. PROJECT EXPENDITURES				
• Is the project's expenditure rate commensurate with the elapsed period of the grant?		\boxtimes		
 Are the project's expenditures being made in accordance with the terms of the Grant Award Agreement? 	\boxtimes			
 Does the project need to submit a Grant Award Modification 	\boxtimes			
 Request (Cal EMA Form 2-223)? Is the project up-to-date with the submission of Cal EMA Form 2-201? 				

Comments: Discussed the delay of the 201's with the Finance Director and the reasoning for the project's expenditure rate not being commensurate with the elapsed period of the grant. Due to a staff departure in the finance department they have gotten behind with submitting 201's but I reviewed the ones in question

ADMINISTRATIVE REVIEW	<u>YES</u>	NU	<u>IN/A</u>	
and they have been submitted to Cal EMA accounting just a little late but have be corrective action. 12. MATCH REQUIREMENTS	en sent.	This is	s not a	
 Does the project have a match requirement? Is the project meeting the match requirement? Review the supporting documentation to substantiate cash or in-kind match. 				
Comments: The project uses cash from Cal Work's funding, donations, and Alame	eda Co-	fundin	g.	
13. <u>EEO POLICY</u>				
• Go over EEO checklist. (Separate document)	\boxtimes			
Comments:				

A.

<u>B.</u>	PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
GEN	ERAL			
	1. PROGRAM GOALS AND OBJECTIVES			
	• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the project meeting the program goals and objectives?			
	 Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 			
	Comments: Discussed Attachment 2 - Progress towards Objectives & how to dete	ermine 1	projecte	ed numbers.
	2. PROGRESS REPORT			
	• Discuss and review the programmatic Progress Report requirements.			
	Comments: At the time of the site visit I discussed Question #4 - Number & Race Service Volunteers Report Percentage of Staff Funded and the need to report thosas possible or submit an explanation for any changes in that area.		•	
	3. SOURCE DOCUMENTATION – Programmatic			
	• Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form?			
	 Review the project's file system and data collection process. 			
	Comments: The project uses HUD Regulated Information Forms and Excel Spreadata.	adsheet	to gene	erate our
	4. OPERATIONAL AGREEMENTS			
	• Does the project have current Operational Agreements as required by the Grant Award Agreement (three years in length)?			
	Comments: All Operational Agreements are current. I advised them of the three few of their OA's that are five years. I instructed them to renew them to three yearsit.	•		
	5. PROJECT STAFF DUTIES			
	• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?			

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B.

Comments: In addition to the staff listed on page 1 of this assessment I also interviewed Denise Kaplan -

Development Manager and Volunteer Coordinator and Vilma Zuniga - Case Manager.

C.	SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	NO	<u>N/A</u>	
OIR:	ECT SERVICES				
	 Maintain 24-hour crisis hotline Crisis line staffed 24 hours a day, 7 days a week. Documentation procedures ensure accurate statistical data on progress 	\boxtimes			
	report (PR). • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101.				
	Comments:				
	 2. Counseling to adult DV victims Free individual and group counseling provided to adult DV victims. If counseling referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: Davis Street Family Resource Center and SAVE.				
	 3. Business Center Business center open during routine business hours. Staff coverage provided during lunchtime and staff meetings. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 4. Emergency Shelter Physical shelter exists Emergency shelter provided to DV victims and their children 24 hours per day. Victims and children with disabilities accommodated. Children's services provided. Accommodations for schooling made while children are in shelter. Written protocol for reporting suspected child abuse in place. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 				
	2-101.				
	Comments:				
	5. Emergency food and/or clothingEmergency food and/or clothing provided to DV victims and their children.	\boxtimes			

SUPPLEMENTAL PROGRAMMATIC REVIEW	YES NO N/A
• If emergency food and/or clothing is referred, OA on file with service providers.	
 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments: Davis Street Center Thrift Store; St. Vincent De Paul	
 6. 24 hour emergency response to Law Enforcement (LE) • Written protocol in place to address LE referrals. • Current OA on file with local LE. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments: San Leandro PD	
 7. 24 hour response to hospital emergency rooms • Written protocol in place to address emergency room referrals. • Current OA on file with local emergency rooms. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments:	
 8. 24 hour transportation to shelter or other safe location Emergency transportation provided 24/7 to shelter to other safe location. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments:	
 9. Counseling to children of DV victims • Free, age-appropriate counseling provided to children of DV victims. • If counseling is referred, OA on file with service providers. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments:	
 10. Court and Social Service Advocacy for DV victims Victim advocacy to social services agencies provided. 	\bowtie \sqcap \sqcap

C.	SUPPLEMENTAL PROGRAMMATIC REVIEW	YES	<u>NO</u>	<u>N/A</u>	
	 Court accompaniment provided. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	11. Legal Assistance				
	 Legal Assistance Legal assistance with TRO's and other protective and/or custody orders. 	\boxtimes			
	• If legal assistance is referred, OA on file with service providers.			\boxtimes	
	• Documentation procedures ensure accurate statistical data on PR.	\boxtimes			
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: Family Violence Law Center; Bay Area Legal Aid				
	12. Local community services				
	• Involvement in local DV Council or other collaborative partnerships.	\boxtimes			
	• Referrals made to other agencies in the DV services network.	\boxtimes			
	• Documentation procedures ensure accurate statistical data on PR.	\boxtimes			
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: East Bay API Coalition to End Domestic Violence; Alameda Count Remembrance; Alameda County Family Justice Center.	ty DV Co	llabora	tive; Da	y of
	13. Household establishment				
	• DV victims receive assistance establishing a new residence.	\boxtimes			
	• If household establishment assistance is referred, OA on file with	\square	Ħ	Ħ	
	service providers.		_		
	• Documentation procedures ensure accurate statistical data on PR.				
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	$\overline{\boxtimes}$			
	Comments: DV Assistance Fund (Cal Works); TANF - ECF (Emergency Conti	ngency F	unds)		
<u>40-H</u>	OUR TRAINING				
	1. Can the project ensure advocates working with victims meet the requirements of a "domestic violence counselor" pursuant to Evidence Code §1037.1(a)(1)?				
	Comments:				
	2. Does the project have a current Training Summary/Training	\boxtimes			
	Syllabus which meets the requirements of Training Curriculum				

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<u>C.</u>	SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	Resource and Development Guide?				
	Comments:				
ADD	ITIONAL REQUIREMENTS				
	 Do the written policies pertaining to the provision of all services are inclusive of all domestic violence victims and their children per the RFA? 				
	Comments:				
	2. Does the project provide alternative shelter and other services through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA?				
	Comments:				
	3. Does the project have a children's program in their shelter facility per the RFA?				
	Comments:				
	4. Does the project make arrangements for school aged children to continue their education during their stay at the shelter per the RFA?				
	Comments:				
	5. Does the project have a documented policy for the handling and storage of confidential client information per the RFA?				
	Comments:				
	6. Does the project have adequate policy and procedures, approved by the Board of Directors, to protect the agency from legal liability, including:				
	 Up to date bylaws which specify minimum/maximum number of, and formal process for selecting, members of the Board of Directors; 				
	 Up to date personnel policies which include grievance procedures, leave policies, work hour and benefit policies, regular staff evaluations, and policies for setting salaries and increases. 				

Comments: A corrective action is needed because at the time of the site visit the project could not provide documentation that their personnel policies were approved by the Board of Directors.

~	CLIDDI ENTENIDAT	DDOOD AMMARIO DEVIEW
C.	SUPPLEMENTAL	PROGRAMMATIC REVIEW

YES NO N/A

NOTES:

California Emergency Management Agency EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

RECIPIENT(s): Building Futures with Women and Children

IMPLEMENTING AGENCY: Building Futures with Women and Children

GRANT AWARD #(s): DV09 09 1770

FEDERAL \$: 147,435 (without match) - 180,277 (with match)

STATE \$: 184,968 (without match) - 219,072 (with match)

CONTACT PERSON AT SITE: Katie Hood

TELEPHONE #: (510) 357-0205 x 104

E-MAIL ADDRESS: khood@bfwc.org

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (Cal EMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by Cal EMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that Cal EMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

California Emergency Management Agency

EEO CHECKLIST - B

1.	EEO POLICY - A current Equal Employment Opportunity Policy Statement. The statement should specifically state that the agency is an equal opportunity employer and does not discriminate on the basis of race, color, religious creed, ancestry, national origin, age, sex (including pregnancy, childbirth or related medical conditions), marital status, sexual orientation (heterosexuality, homosexuality and bisexuality), medical condition (cancer and genetic characteristics), or disability (medical and physical, including HIV and AIDS), and denial of family medical care leave and pregnancy leave. Additionally, this policy must also apply to deliveries of services to clients and volunteers. This policy must be posted in a prominent place accessible to employees, applicants and clients. YES (Request a copy of the policy and indicate if has been issued to staff.) NO (Provide attachment 1B)
2.	SEXUAL HARASSMENT POLICY - A current policy specifically stating all employees have a right to work in an environment free from all forms of
	discrimination, including sexual harassment, retaliation and hostile work
	environment. YES (Request a copy of the policy.)
	NO (Provide attachment 2B)
3.	DISCRIMINATION COMPLAINT PROCEDURE - Has the recipient adopted a
Э.	discrimination complaint procedure for filing complaints, both for their employees,
	volunteers and clients? YES (Request a copy of the procedure.)
	NO (Provide attachment 3B)
	4. NONDISCRIMINATION POSTER - The CA Department of Fair Employment and
	Housing (DFEH) poster entitled "Harassment or Discrimination in Employment is
	Prohibited by Law" must be posted in a conspicuous location accessible to employees and applicants for employment.
	YES \(\sum \)
	NO Provide attachment 4A)
	5. PUBLICATIONS – Does the recruitment materials or publications include a policy statement of nondiscrimination for participants, beneficiaries, applicants, or
	employees?
	YES (Request copy of document)
	NO 🗵
	6. COORDINATOR - Has the recipient identified a person responsible for coordinating complaints?
N	AME: Katie Hood
	ITLE: Operations Manager
Р	HONE: 510.357.0205 x 104

California Emergency Management Agency EEO CHECKLIST - B

discrimination issue Federal/State admi	CRIMINATION – Has the agency had any findings of ed in the last five years by the Agency, Federal/State Court, or inistrative agency (i.e. Equal Employment Opportunity C), California Department of Fair Employment and Housing
	F DISCRIMINATION – Has the agency been made aware of ions of discrimination within the (last 2 years) originating from teer or client? NO
Employment Opp	of the Equal Employee Opportunity Plan and the Equal ortunity Policy - A plan to disseminate the EEO Plan and the mployees, volunteers, clients and to the general public. copy) NO (provide attachment 10A)
To. LIMITED ENGLISH PROFICIENCY (LEP)* – Has the recipient taken reasonable steps to ensure meaningful access to their programs, services, and information on the services the recipient provides, free of charge? Additionally, has the recipient established and implemented policies and procedures for language assistance services that provide LEP persons with meaningful access, i.e. oral interpretation services, bilingual staff, telephone interpreter lines, written language services, community volunteers, etc. YES ☐ (Request a copy) NO ☐ (provide attachment 11A) *Persons who do not speak English as their primary language and who have limited ability to read, speak, write, or understand English can be	
limited English proficient (LEP).	s accurate and complete to the best of my knowledge.
PROGRAM SPECIALIST NAME: Joimeiko Coulbourn	
PROGRAM SPECIALIST TELEPHONE	916.324.9222
DATE	. 1/26/10

COMMENTS:

The project does not have a 2010 Nondiscrimination poster. I have instructed them order one immediately and notify us when they have completed that task. Please follow up.

Upon completion, please send a copy of this checklist to Lisa Abila, EEO Compliance Officer, Cal EMA Headquarters.